



**Cambridge City Council  
North Area Committee**

**Date:** Thursday, 14 September 2017

**Time:** 6.30 pm

**Venue:** Chesterton Community College

**Contact:** [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk), tel:01223 457013

**Agenda**

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations Of Interest
- 3 Minutes (Pages 3 - 26)
- 4 Matters and Actions arising from the Minutes (Pages 27 - 40)
- 5 Open Forum

**Items for Discussion**

- 6 Parking Scheme Update  
Nicola Gardner: Cambridgeshire County Council
- 7 Transport Proposals for Histon and Milton Road  
Paul Van de Bulk: Cambridgeshire County Council
- 8 Cycle Greenways Project  
Simon Manville, Cambridgeshire County Council

**Item for Decision**

- 9 Environmental Report - NAC (Pages 41 - 64)  
Wendy Young: Operations Manager – Community Engagement and Enforcement

**City Councillors:** Bird (Chair), Todd-Jones (Vice-Chair), Abbott, Austin, Gawthrop, O'Reilly, Price, Sargeant, Sarris, Sheil, Smart and Tunnacliffe

**County Councillors:** Manning, Meschini and Scutt

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**NORTH AREA COMMITTEE**

22 June 2017  
6.30 - 9.50 pm

**Present**

**Area Committee Members:** Councillors Bird (Chair), Todd-Jones (Vice-Chair), Abbott, Austin, Gawthrope, Sargeant, Sarris, Sheil, Smart, Tunnacliffe, Meschini and Scutt

**Officers:**

Head of Customer Services: Jonathan James  
Anti-Social Behaviour Officer: Louise Walbank  
Committee Manager: Emily Watts

**Other Officers in Attendance:**

Safer Neighbourhoods Inspector Nick Skipworth  
Police Sergeant: Kevin Mišák  
Greater Anglia: Alan Neville  
Team Leader, New Communities (SCDC): Paul Mumford

<b>FOR THE INFORMATION OF THE COUNCIL</b>
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**17/12/NAC Election of Chair and Vice Chair - NAC**

The North Area Committee Lead Officer assumed the Chair and invited nominations for the Chair.

Councillor Bird was proposed by Councillor Todd-Jones, and seconded by Councillor Sarris.

On a show of hands, Councillor Bird was elected unanimously. She assumed the Chair.

The Chair invited nominations for the Vice Chair.

Councillor Todd-Jones was proposed by Councillor Sargeant and seconded by Councillor Gawthrope.

On a show of hands, Councillor Todd-Jones was elected unanimously.

**17/13/NAC Apologies for Absence**

Apologies were received from Councillors O'Reilly, Price and Manning.

**17/14/NAC Welcome and Introduction (including Declarations of Interest)**

The Chair welcomed the new city councillor for Arbury elected in May, Councillor Patrick Sheil and County Councillors Scutt and Meschini.

No declarations of interest were made.

**17/15/NAC Minutes**

The minutes of the meeting held on 2 March were approved as a correct record and signed by the Chair.

**17/16/NAC Updated Action Sheet**

ACTION	LEAD OFFICER/ MEMBER AND TIMESCALE	PROGRESS
<b>14/26/NAC</b> - Tree roots opposite Co-op Green End Road causing trip hazard	Councillor Manning	<p><b>Update:</b> Additional tree has been added to the list for remedial work but the item is still on-going.</p> <p>Further update: given the cost and the fact that there is now an EIP in that area, and a project I have got added to the Northern Area Corridor Transport Plan pot, it will be done as part of one of these. Officers have confirmed this won't affect either project (in terms of adding extra cost or stopping elements from being done).</p> <p><b>Update 5 Dec 14 Cllr Manning :</b> Initial site visit completed and this matter will be included in a wider feasibility study of the area.</p>

		<p><b>Update 15 Dec 2014 Cllr Manning:</b> Work has been delayed but the issue is still ongoing.</p> <p><b>Update 20 Jan 2015 Cllr Manning:</b> Feasibility study still being written.</p> <p><b>Update 9<sup>th</sup> April Cllr Manning</b> A residents meeting had been held and a decision on future action is expected to be considered post-election.</p> <p><b>Update 14<sup>th</sup> August Cllr Manning</b> Waiting for designs to be completed by SKANSA.</p> <p><b>Update 20<sup>th</sup> January Cllr Manning</b> This matter is being address with other issues in the area. The action to be retained for further update</p> <p><b>Update 31 March Cllr Manning</b> This matter was progressing along with the rest of the City Deal consultations.</p> <p><b>Update 9 June Cllr Manning</b> City Deal meeting earlier today discussed this issue</p> <p><b>Update 15 December 2016 Cllr Manning</b> City Deal scheme may go forward in January 2017. Maybe resolved by March? Retain on action sheet for the present.</p>
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<p><b>14/65/NAC</b></p> <p>Parking restriction in De Freville area and impact around Milton Rd Library</p>	<p>Cllr Scutt</p>	<p><b><u>18 December 2014, Cllr Scutt</u></b></p> <p>Regarding Parking Restrictions steps have been taken to place double yellow on the corners of all the inter sections Milton Road.</p> <p>County Council are appointing an Officer to look at parking in Cambridge and the problems that residents experience to determine safe parking.</p> <p>Would investigate the possibility of four hour parking restrictions in this area as requested by Mr Sergeant at the December meeting.</p> <p><b><u>3 Feb 2015 Update Cllr Scutt</u></b></p> <p>From County Officers:</p> <p>With regards to Milton Road Library parking, whilst it would not be permissible to restrict a parking space solely for library use, the County can restrict the duration of stay to say one hour to prevent long term parking and introduce some turn-over of vehicles utilising the parking bay.</p> <p>This would involve an amendment to the traffic regulation order (TRO) and the installation of additional signage, so there would be a cost associated with this work which would need to be borne by a third party - that is residents or need to secure funding from alternative sources.</p> <p><b><u>Update 9<sup>th</sup> April Councillor Scutt</u></b></p> <p>Has discussed this with County Council Officers and options under are</p>
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		<p>consideration including Pay and Display bays,</p> <p><b>Update 10<sup>th</sup> September Councillor Scutt</b> County transport officers advised that it would not be possible to have dedicated parking bays for the library. Restricting parking to two hours in the area would require a Traffic Regulation Order and would include a wider area.</p> <p><b>Update 19<sup>th</sup> November Councillor Scutt</b> Double yellow line work due to for early next year.</p> <p><b>Update 31<sup>st</sup> March Councillor Scutt</b> Cllr Scutt stated that this issue was still on going, the Cambridge Joint Area committee was working on the issue of parking generally and she wanted a solution for the whole of Cambridge.</p> <p>Double yellow lines are in the queue, two new officers have been appointed and expect work will be done in due course.</p> <p><b>Update 15 December 2016 Cllr Scutt</b> Joint Area Committee is currently looking at parking in residential areas and will review in its January 2017 meeting. Maybe considered by Highways meeting in March? Retain on action sheet for the present.</p>
<p><b>15/4/NAC Q2</b> To investigate with</p>	<p>Councillor Price</p>	<p>Property Services are in the process of renewing the lease to Tesco and as part</p>

<p>property services: area around Tesco's continues to be untidy. There is a large, uncovered, wire cage style litter bin, and rubbish gets blown about.</p>		<p>of this they will be leased an additional area at the rear of the shops where their cages are and will be erecting a simple store with flat roof (subject to landlord's approval of the design and planning approval). Their cages will be installed in the area and this should be tidier and eliminate blown rubbish. The rear access road is just for Tesco and the takeaway for deliveries but not, longer term parking. The tenants are responsible to ensure the access is not blocked and control rubbish etc. We will pick up these issues with them.</p> <p><b>16 June 2015</b></p> <p>Retrospective planning application on-going.</p> <p><b>Update 10<sup>th</sup> September Councillor Price</b></p> <p>Councillor Price stated that work to improve was underway. He would push to have the double yellow lines in the area reinstated.</p> <p><b>Update 31 March Councillor Price</b></p> <p>The area had been re-surfaced recently and was waiting to hear when lines would be re-instated. There had been no complaints about rubbish and wanted to retain until the lines had been re-instated.</p> <p><b>Update 15 December 2016 Cllr Price</b></p> <p>Retain on action sheet until the lines had</p>
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		been re-instated.
<b>15/17/NAC</b> Sharing 'Open Data' to assist with the setting of Area Committee Police Priorities	Councillor Manning and Councillor Todd-Jones	<b>Councillor Manning</b> has agreed to take this forward and will be arranging a follow up meeting.  <b>Update Sept</b> This will be discussed at the next meeting when the Police are present.  <b>Update 15 December 2016 Cllr Manning</b> No action to date. Retain on action sheet for the present.
<b>16/04/NAC Q5</b> Chesterton Recreation Ground toilets often locked: why?	Councillor Manning undertook to raise with Councillor Johnson	<b>Update 15 December 2016 Cllr Manning</b> Gent's toilets are generally open, but the ladies are not. Cllr Manning to investigate on behalf of Mr Bond / Chesterton Eagles Football Club. Retain on action sheet for the present.
<b>16/19/NAC</b> Meadows Community Centre	Jackie Hanson to have dialogue with Histon and Impington Parish Council with regards to Meadows Community Centre.	<b>Update 9 June</b> Cllr Todd-Jones undertook to investigate further.  <b>Update 15 December 2016 Cllr Todd-Jones</b> Undertook to investigate further as no information available to date. Retain on action sheet for the present.
<b>16/43/NAC Q1</b> Milton Road pavement and road surface in need of repair.	Ward Cllrs (City and County) to action together	<b>Update 15 December 2016 Cllr Scutt</b> City and County Councillors are working together with Milton Road Local Liaison Forum to address issues. There is funding available from the City Deal to make improvements. Retain on action sheet for the present.

<p><b>16/43/NAC Q5</b> Pavements to Arbury Road in poor state of repair. Raise as priority.</p>	<p>Cllr Scutt and Cllr Onasanya</p>	<p>Contact cycle team about this matter</p> <p><b>Update 15 December 2016 Cllr Scutt</b> County Officers looked at Arbury Road pavement; it is not in a state where the County Council can justify making repairs due to budget restrictions. Cllr Scutt to look at alternative funding sources to undertake work. Retain on action sheet for the present.</p>
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Councillor Todd-Jones to liaise with Ambulance Service to ensure Emergency Services have a comprehensive list of defibrillators stored in community buildings across the city.</p>	<p>Cllr Todd-Jones</p>	<p>Committee Manager note: Cllr Gillespie is following this up for West Area</p>
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Ward Councillors to liaise with Mr Bond regarding replacement of damaged middle bollard on St</p>		

Andrew's Rec cycle path		
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Todd-Jones to pass on concerns from Mr Davidson (regarding damage to his garden by City Council Officers) to the Chief Executive and Senior Officers.</p>	Cllr Todd-Jones	
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Scutt to check lighting levels in the Hawks/Campkin Road area in response to residents' concerns (raised by Mrs Harris)</p>	Cllr Scutt	
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Todd-Jones to follow up with John Parrott about lack of light concerns in the Borrowdale bus shelter (raised by</p>	Cllr Todd-Jones	<p><b>Update 2 March 2017 Cllr Manning</b> There has been some liaison between city and county contacts. It has been confirmed this is a City Council responsibility, officers will follow this up. As will Cllr Manning</p>

Ms Rundblad).		
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Todd-Jones to follow up with Planning Officers if City Deal should be consulted in planning applications (raised by Mr Taylor).</p>	Cllr Todd-Jones	
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Todd-Jones to follow up with Andrew Preston regarding Fen Road work progress query raised by Mr Taylor.</p> <p>Cllr Manning to attend Local Highways Improvement Panel in January 2017 and will pass on Mr Taylor's comments eg lack of publically available information.</p>	Cllr Todd-Jones  Cllr Manning	
<p><b>16/50/NAC</b> <u>Police and Safer</u></p>		Update 22/12/16: Sgt Misik has emailed Cllr Sargeant: Had a look through the

<p><u>Neighbourhoods</u></p> <p>Sgt Misik to clarify reasons for increase in cycle thefts in West Chesterton.</p>	<p>Lynda Kilkelly</p>	<p>crime figure for the last 6 months to look for a pattern in the cycle thefts. There are two main areas which have had above average levels of theft of bike and these were Manhattan drive and the various Uni Boat houses. These two locations account for around 15% of the theft of cycles for the ward.</p> <p>Neither of these two locations are that surprising as there is increased number of cycles in the area.</p>
<p><b>16/50/NAC</b> <u>Police and Safer Neighbourhoods</u></p> <p>Anti-social behavior team to follow up with Police regarding installation of mobile speed camera in Ashfield Road.</p>	<p>Lynda Kilkelly</p> <p>Louise Walbank</p>	<p><b>Update Louise Walbank</b></p> <p>Discussion with Sgt Misik had been undertaken. The installation of a mobile speed camera was not felt appropriate at this time.</p>
<p><b>16/50/NAC</b> <u>Police and Safer Neighbourhoods</u></p> <p>Cllr Todd-Jones to follow up with Police Mr Taylor's request for breakdown of assault figures in police area committee report</p>	<p>Cllr Todd-Jones</p> <p>Lynda Kilkelly</p>	<p>Sgt Misik suggested at WCAC that the new format would be rolled out to all area committees.</p> <p>Update 22/12/16: Sgt Misik has spoken with the Chief Inspector around the breakdown of the assault data that was discussed at the area committee and as I expected he said the it is intention to review the data provided to all the committees and he hopes to be able to split the assault data into assaults with</p>

as they committed to do for West Area.		injury and those without.
<p><b>16/50/NAC</b> <u>Police and Safer Neighbourhoods</u></p> <p>Cllr O'Reilly to liaise with Police on a more user-friendly method of reporting online hate crime.</p>	<p>Cllr O'Reilly Lynda Kilkelly</p>	<p><b>Update Louise Walbank</b> The Community Cohesion officer is in contact with the Police Hate Crime Tactical Group and attends a monthly meeting with Dean Wiffin from Police HQ. He will raise the issue at the next meeting and update the Area Committee on any further improvements. Online Hate Crime can be reported directly at a police station or on online through the True Vision website. The website is used nationally and is dedicated to reporting all types of hate crime. The site has gone through improvements and is much more customer friendly than when first launched. Once an online report is made, the nearest constabulary will be notified of the complaint and a local police person will follow up the report.</p>
<p><b>16/50/NAC</b> <u>Police and Safer Neighbourhoods</u></p> <p>Cllr Todd-Jones to follow up with Police and residents' regarding drug dealing in the Bermuda Flats area.</p>	<p>Cllr Todd-Jones Lynda Kilkelly</p>	<p><b>Update Louise Walbank</b> The issue has been discussed with Sgt Misik who offered to undertake either a letter drop in the area or lead a talk to residents. In the interim the police intended to do some plain clothes work in the area so it was decided to leave them to complete this before any further action was started.</p>
<p><b>16/52/NAC</b> <u>Environmental</u></p>		<p><b>Update 21 June 2017 Wendy Young:</b> Officers had been undertaking work in this</p>

<p><u>Report</u></p> <p>Wendy Young to liaise with owner of recycling shelf in Aylestone Road regarding appropriate signage to advertise the 'recycling' shelf.</p>	Wendy Young	<p>area to monitor the situation, plans were in place for the upcoming period to look at what suitable signage was available and make arrangements to follow up with the owner of the recycling area (update provided in Environmental Report for December 2016 to February 2017).</p>
<p><b>16/52/NAC</b> <u>Environmental Report</u></p> <p>Wendy Young to provide details of follow up action taken after multiple needles dumped in Kings Hedges.</p>	Wendy Young	<p><b>Update 21 June 2017 Wendy Young:</b></p> <p>In response to the last report, when 38 needles were removed from Kings Hedges, officers were asked to provide an update on what happened when large volumes of needles were found.</p> <p>In the particular case reported, 38 needles were removed from a garden at Campkin Road by a city ranger, which was as part of the proactive work of the ranger and was not a response from residents' enquiries. All data on needles removed by the Streets and Open Spaces Operations teams was reported to the County Council Drug and Alcohol Awareness team. The Drug and Alcohol Awareness team work closely with service users for encouraging appropriate disposal. They also work with doctor surgeries and pharmacies for ensuring adequate provision for disposal are available. In addition to this they also look at trends in data and hotspots to see if it was caused by certain users and if they could put provisions in place for needle</p>

		disposal shoots (like public toilets). (update provided in Environmental Report for December 2016 to February 2017).
<p><b>16/52/NAC</b> <u>Environmental Report</u></p> <p>Enforcement patrols to tackle fly tipping to be undertaken in Maitland Avenue/ Mortlock Road area as per P39 of the Officer's report.</p>	Wendy Young	<p><b>Update 21 June 2017 Wendy Young</b></p> <p>Area added to the enforcement officers patrol areas for East Chesterton. Full update to be provided in Environmental Report due at North area on 14th September 2017.</p>
<p><b>16/52/NAC</b> <u>Environmental Report</u></p> <p>Wendy Young to show Cllr Manning copy of Officer advice for bin locations on Millennium bridge.</p>	Wendy Young	<p>Sent to Cllr Manning 22 Dec 2016</p> <p><b>Update 21 June 2017 Wendy Young</b></p> <p>Liaison between County and City continues. Suitable bin design had been sourced and requires specialist fittings for bridge railings. Work ongoing, expected to be installed over summer months.</p>

### **17/17/NAC You Want to Know (Open Forum)**

Members of the public asked a number of questions, as set out below.

1. **Lillian Rundblad raised the following issues:**
  - i. **In the Cambridge Residents' Parking Scheme, Extension Delivery Plan, for Zone 12, only the southern area of Histon Road was included. It was, therefore, likely that the northern area would experience displaced commuter parking when the plan comes into**



**force. She requested whether a Local Highways Initiative (LHI) bid be proposed regarding double yellow lines on Carisbrooke Road, running along the edge of Mayfield School towards Warwick Road? A positive response in support of this idea had been received from the Head at Mayfield School.**

- ii. **Queried why there was no public transport link from the Histon Road area to the new Cambridge North Station. Would it be possible for the Guided Bus to stop at Akeman Street bus stop?**

Councillor Todd-Jones said that in relation to the anticipated parking displacement issues, he would like to liaise with Mayfield School and the Highways Officer to initiate discussion about a project based around safety outside the school and where double yellow lines may be required. If an LHI bid was required it could be submitted with the next round of bids later in the year.

Councillor Scutt highlighted the difficulty created by boundary changes which had made it unclear whether her query should be raised in this area committee or West Area Committee. The McManus estate is in the city Castle zone but the Arbury county zone and County is responsible for highways related issues. A discussion needed to be had with the Executive City Councillor on how issues are dealt with when they cross boundaries. Councillor Scutt would be prepared to sit on West Area Committee if this helped the situation.

Councillor Smart suggested that perhaps the yellow lines could be paid for and incorporated within the package of measures under the Cambridge Residents Parking Scheme.

Lillian Rundblad responded by confirming that Zone 12 did not cover the relevant parking area and therefore could not be incorporated in the City Deal money.

**Action Point: Councillor Todd-Jones to liaise with Mayfield School and Highways Officers about the potential for implementing double yellow lines.**

**Action Point: Democratic Services Manager to clarify implications of boundary changes on the Area Committee decision process.**

2. **Kay raised the following issue:**

- i. **Road repairs had been undertaken on one half of French's Road, when would the other half be completed?**

Councillor Scutt confirmed that she was on the County Council Highways Committee. There was still funding available so enquires would be made.

Councillor Todd-Jones confirmed that the yellow lines and the areas in most need of repair on French's Road had already been addressed.

**ACTION POINT: Councillor Scutt to report back regarding whether the second half of French's Road would be repaired.**

3. **Barbara Taylor raised the following issue:**
  - i. **Expressed concern over the illegal parking on Milton Road verges.**

Councillor Smart had made enquiries but unfortunately this was not a police issue unless the vehicles were physically blocking pavements. County parking services had not yet responded; residents should get in touch with them to issue parking tickets when required.

Councillor Sargeant suggested that reinforcing the double yellow lines would be the most appropriate way of tackling the issue. City Deal needed to be involved in order to do this.

Councillor Bird confirmed that the police could issue warning tickets onto vehicles which warn of future potential fines.

Councillor Scutt confirmed that if parking inspectors were informed of the times that the vehicles were usually illegally parked they could attempt to visit at these specific times. She encouraged residents to report incidents.

Councillor Meschini confirmed that a number of LHI Bids to ban parking in certain areas of King Hedges had been successful so exploring this could also be an option.

**ACTION POINT: Councillor Meschini to look into the possibility of applying for a LHI Bid to ban parking on Milton Road.**

4. **Richard Spencer raised the following point:**

- i. **An outstanding issue with Cambridge North Station regarding a breach of planning permission concerning the destruction of trees and habitat behind Long Reach Road.**

Councillor Sarris confirmed that he had been working with Councillor Manning to apply pressure on both City and South Cambridgeshire District Council Planning Officers to take action. He affirmed that in order for good relations to be maintained with the rail company they must respect their previous assurances.

5. **Cab Davidson raise the following points:**
  - i. **Had the shared waste service undertaken a risk assessment to see what impact the bin smell in hot weather had on the public?**
  - ii. **The City Deal had messed up the replanting along Arbury Road. Were they planning to rectify this?**

Councillor Scutt highlighted that the Arbury Road replanting issue had been raised by other residents. She undertook to speak to City Deal about it further.

Councillor Sarris confirmed that he would take up the bin issue with Executive Councillor Rosy Moore and report back.

**ACTION POINT: Councillor Scutt to raise the concern about the replanting of the hedge and border on Arbury Road with City Deal.**

**ACTION POINT: Councillor Sarris to liaise with Executive Councillor Rosy Moore to establish whether a risk assessment had been undertaken on the public health impact of waste disposal in hot weather.**

## **17/18/NAC Cambridge North Station Update**

The Committee received a presentation from Alan Neville (Customer Engagement Manager, Abellio Greater Anglia) which provided an update on Cambridge North Station after its first month of opening.

- The design and layout of the station was contemporary with a community feel.
- Cycle facilities were in high demand.

- They have had a high media interest and focussed heavily on promoting the new facility. Public feedback about the site and services on offer had largely been positive.
- Demand for the station was increasing weekly.
- The official opening had been delayed because of the pre-election period but plans were in place to hold an official opening in the near future.

The Customer Engagement Manager said the following in response to Members' and public questions:

- i. Greater Anglia had not given input on the amount of female public toilets that had been built. He recognised that the current allocation of two for the whole station was not enough, so confirmed that comments would be fed back.
- ii. The lifts being out of order had been treated as a very serious issue. Engineers had been called to repair them as soon as the problem occurred and everything had been done to accommodate those impacted. Action was being taken at Director level to ensure the problems did not occur again.
- iii. There had been a few problems with the ticket machines due to the model of machine being used. Efforts were being undertaken to address this.
- iv. Confirmed that Greater Anglia were in discussion with local bus companies to discuss potential collaboration and onward travel plans. He advised that if the Councillors and public had any specific questions or would like to recommend bus stops on key routes then they should email him; he would raise them at the next travel plan meeting.
- v. Directors from Greater Anglia were liaising with their cycle guttering provider to fix the issues that had arisen. One of the key problems was that the channel appeared to have been placed too near the wall. A time span for repair could not be provided yet.
- vi. Selective door opening from the train doors was thought to be a problem with specific train companies who are working on the issue.
- vii. Confirmed that although it might seem unnecessary for trains to stop a long way down the platform it was for complex operational reasons; the signalling and birthing was based there. As this caused an inconvenience to customers it would be looked into.
- viii. The lack of adequate signage from Fen Road had been raised prior to the meeting so action would be taken to provide more.
- ix. A fixed date for the opening of the coffee shop could not be confirmed. However, work had begun on building it.

- x. The train timetable would undergo changes based upon service progress in the future; this was likely to improve links.
- xi. They recognised that access for blind or visually impaired people was not satisfactory. An officer from Cam Site had visited the station to assess the design. The issues had also been raised with the head of safety from Abellio Greater Anglia which they would look to address.
- xii. Confirmed that he could not comment on the amount of time the gates were shut on the level crossing on Fen Road because Network Rail were responsible for this.

### **17/19/NAC Brief overview of Wider Developments in the North Area**

The Committee received an update from the Team Leader, New Communities at South Cambridgeshire District Council regarding the wider developments in the North Area.

The presentation outlined

- The proposed plans from Brookgate for the development around Cambridge North Station and pre-applications which had been received for locations in the North of the city.
- The proposed new development of 6500 new houses in Waterbeach.
- Large scale building proposals needed to be considered before changes to the transport infrastructure could be made. The A10 study was also currently underway; the outcome which would guide future application processes.

The Team Leader, New Communities said the following in response to Members' and public questions:

- i. The same developer from Cambridge Station was now undertaking the work at Cambridge North Station; he assured that the problems which had occurred at the former site would not be repeated. Lots of research had been undertaken and all the applications were undergoing a strict design process.
- ii. Cycle routes from the new Waterbeach development to Cambridge were a top priority. Relocating the train station at Waterbeach was also an option that they may consider.
- iii. In order to ensure that developers did not deviate from their agreed plans they would be subject to more intense scrutiny through Planning Committees. This would ensure that decision making was accountable and the position was clearer to developers.

## **17/20/NAC Policing and Safer Neighbourhoods**

The Committee received an update from Sargent Misik regarding policing and safer neighbourhoods trends.

The report outlined actions taken since the last reporting period. The current emerging issues/neighbourhood trends for each ward were also highlighted (see report for full details). Recommendations for future priorities were suggested and asked to priorities.

Louise Walbank, Anti-Social Behaviour Officer added an update for the City Council's perspective.

The Committee and members of the public asked the following question regarding the report:

Q1. Councillor Bird asked if there had been an increase in reports of child sex exploitation. If this was the case were figures or statistics available?

- A. Confirmed that child sex exploitation was certainly occurring but it would be wrong to release specific figures. Work with the Make Safe Team was ongoing.

Q.2 Councillor Bird asked if they would be able to have feedback on the CCTV which had been placed on Fen Road.

- A. The Anti-Social Behaviour Officer confirmed that her team were now responsible for the administration of CCTV. In order to provide feedback information and supporting evidence was required.

Q3. Councillor Sarris raised the issue of communication between the public and police. He had received a number of reports where crime and complaints had been reported to the police but no response had been received. He too had reported a problem via email and had not received a response. This issue was undermining the public faith in policing.

- A. Confirmed that the police website had advertised the incorrect email address and assured that this would be corrected as soon as possible. There were alternative ways via the police website to make contact with the North Area Team.

Q4. Doug White raised a concern about increased instances of vehicles racing along Kings Hedges Road in the early hours of the morning.

- A. The most appropriate way to report this issue would be to call 101. If specific information detailing times and locations could be provided an application could be made to investigate and attend during these periods.

Q5. Councillor Sargeant queried why the six police priorities had been created for them rather than the Committee feeding back the local priorities reported to them by the residents?

- A. The police only attend area committees on a biannual basis so six months would be too long to wait to outline issues. The six priorities had been collated by the local North Area Team; they were not city wide issues. The police held regular area team meetings to outline neighbour priorities; Councillors were invited to attend these if they wished

Q6. Councillor Austin asked if it would be possible to receive feedback on the enquiries the police receive for North Area?

- A. Confirmed that it would be difficult to quantify the data just for North Area because of the volume being received and the way it is submitted.

Q7. Councillor Austin confirmed that bike theft across the city was increasingly difficult to report because victims were asked for information that they could not provide such as the time and locality of CCTV to the incident. Could some information be provided so that Councillors can advise residents when reporting such crimes?

- A. Bike theft needed to be reported by calling 101. Questions regarding the time, location and locality to CCTV were not unreasonable; it allowed police to locate any CCTV images much quicker. Resources had to be prioritised; watching hours of CCTV was not proportionate to the magnitude of the crime.

Q8. Councillor Austin asked whether the child sexual exploitation priority had included internet exploitation?

- A. Confirmed that online grooming played a part but that it was harder for the neighbourhood team to police online crime.

Q9. Councillor Todd-Jones asked if it was possible for Councillors to voice the view of residents and put forward some priorities for future consideration?

A. Affirmed that the voice of councillors and residents was valued, the police encouraged them to contribute.

Q10. Councillor Scutt asked what work would be undertaken for road safety if that particular priority was chosen?

A. Selecting the issue as a priority allowed officers to allocate more time and resource to it, focusing efforts and monitoring progress. Increasing patrols and intelligence. He reassured that work would still be undertaken on the priorities that were not chosen, they had still been identified as issues for North area so they would not be neglected.

Q11. Councillor Scutt queried the report by the Cambridge News that an estimated 7000 offences had not been recorded by the police?

A. There had been an increase in crime because the way that all crimes were now recorded had changed. The new system involved recording even the most minor incidents which previously would not have required any paperwork, as such the statistic had seen an increase. As a general principle they aimed to record above 97% of reported crime.

Q12. Councillor Meschini had recently attended a Cambridgeshire Police and Crime Panel where residents from the Orchard Park area were reporting high levels of cyber bullying and cybercrime as a local issue.

A. Trends had changed over the years and there had definitely been an increase in online crime. However the focus of the neighbourhood community team had to be on the ground rather than on online offences.

A member of the public thanked the police for their continued efforts to tackle the antisocial driving on Kings Hedges Road; residents would be pleased to hear that action would be taken.

Councillor Gawthrop suggested that roaming CCTV cameras should be placed in key locations where the perpetrating vehicles of antisocial driving regularly congregate such as the Business Park and on Kings Hedges Road.

Richard Taylor referred to an earlier statement by Sargent Misik and queried why it should take hours for police to look through CCTV footage when basic



mechanisms of binary searching could speed up the process. Bike theft was an ongoing problem so this could be an efficient solution.

Richard Taylor raised an issue regarding communication with specific reference to the suspected package left on Kings Parade on 5 June 2017. Police had told the Cambridge News that they were not going to comment until the following day. Mr Taylor emphasised the importance of the role that the media played in informing and communicating with residents and that waiting for 24 hours was unacceptable.

Richard Taylor queried why there were not any statistics available on traffic offences given that two of the priorities put forward were traffic related.

Councillor Bird highlighted the increase in speeding and road accidents within East Chesterton.

There were 6 recommendations of which the Committee was asked to nominate their top 3 for focus over the coming months.

- 1 **Combating ‘county lines’ drug dealing.** This work would be a combination of partnership working to safeguard vulnerable people and enforcement work against offenders.
- 2 **Child sexual exploitation.** The work undertaken in relation to this priority would be above and beyond the work carried out in relation to this issue. It would involve patrols of hotspot areas and other areas of vulnerability such as school gates to gather intelligence and deal with offenders.
- 3 **Anti-social behaviour around Fen Road.** This work would consist of increased patrolling of the area in question by members of the partnership team and supported by wider policing resources.
- 4 **Theft from motor vehicles.** This work would involve increased patrolling of areas suffering from theft from motor vehicles.
- 5 **Road safety.** This work would involve high visibility policing to prevent and detect offences and continuing to promote SpeedWatch.
- 6 **Anti-social behaviour in green spaces.** This work would consist of targeted patrols of the various green spaces across the area.

The Committee voted on each priority individually:

1. **Combating ‘county lines’ drug dealing (by 3 votes to 0).**

2. **Child sexual exploitation (by 9 votes to 0).**
3. **Anti-social behaviour around Fen Road (by 8 votes to 0).**
4. **Theft from motor vehicles (by 5 votes to 0).**
5. **Road safety (by 10 votes to 0).**
6. **Anti-social behaviour in green spaces (by 10 votes to 0).**

Councillor Todd-Jones proposed a change to **recommendation 5**:

- Road safety with specific reference to Arbury Road, Gilbert Road, Fen Road and Kings Hedges Road.

The amendment was agreed **with no one opposed**

The following priorities were agreed:

- i. **Child sexual exploitation.**
- ii. **Anti-social behaviour around Fen Road.**
- iii. **Road safety with specific reference to Arbury Road, Gilbert Road, Fen Road and Kings Hedges Road.**

The meeting ended at 9.50 pm

**CHAIR**

# Agenda Item 4

ACTION	LEAD OFFICER/ MEMBER AND TIMESCALE	PROGRESS
<p><b>14/26/NAC</b> - Tree roots opposite Co-op Green End Road causing trip hazard</p>	<p>Councillor Manning</p>	<p><b>Update:</b> Additional tree has been added to the list for remedial work but the item is still on-going. Further update: given the cost and the fact that there is now an EIP in that area, and a project I have got added to the Northern Area Corridor Transport Plan pot, it will be done as part of one of these. Officers have confirmed this won't affect either project (in terms of adding extra cost or stopping elements from being done).</p> <p><b>Update 15 December 2016 Cllr Manning</b> City Deal scheme may go forward in January 2017. Maybe resolved by March? Retain on action sheet for the present.</p>
<p><b>14/65/NAC</b></p> <p>Parking restriction in De Freville area and impact around Milton Rd Library</p>	<p>Cllr Scutt</p>	<p><b><u>3 Feb 2015 Update Cllr Scutt</u></b> From County Officers: With regards to Milton Road Library parking, whilst it would not be permissible to restrict a parking space solely for library use, the County can restrict the duration of stay to say one hour to prevent long term parking and introduce some turn-over of vehicles utilising the parking bay.</p> <p>This would involve an amendment to the traffic regulation order (TRO) and the installation of additional signage, so there would be a cost associated with this work which would need to be borne by a third party - that is residents or need to secure funding from alternative sources.</p>

		<p><b>Update 9<sup>th</sup> April Councillor Scutt</b>  Has discussed this with County Council Officers and options under consideration are including Pay and Display bays,</p> <p><b>Update 10<sup>th</sup> September Councillor Scutt</b>  County transport officers advised that it would not be possible to have dedicated parking bays for the library. Restricting parking to two hours in the area would require a Traffic Regulation Order and would include a wider area.</p> <p><b>Update 19<sup>th</sup> November Councillor Scutt</b>  Double yellow line work due to for early next year.</p> <p><b>Update 31<sup>st</sup> March Councillor Scutt</b>  Cllr Scutt stated that this issue was still on going, the Cambridge Joint Area committee was working on the issue of parking generally and she wanted a solution for the whole of Cambridge.</p> <p>Double yellow lines are in the queue, two new officers have been appointed and expect work will be done in due course.</p> <p><b>Update 15 December 2016 Cllr Scutt</b>  Joint Area Committee is currently looking at parking in residential areas and will review in its January 2017 meeting. Maybe considered by Highways meeting in March? Retain on action sheet for the present.</p>
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		<p><b>Update 22 June 2017 Cllr Scutt</b>  Cambridgeshire parking policy for residents was passed by the Cambridge Joint Area Committee (CJAC) and the Highways Committee. Extension plans for Cambridge City had been passed by CJAC but had been held up by the Highways Committee, we were hopeful it would come before them in due course. Meetings between Officers and Councillors were happening and workshops had been planned so the resident's only parking issue was progressing. However, a more specific answer could not be given because the meetings between Councillors and Officers needed to be held to inform more widely. Retain on action sheet for the present.</p>
<p><b>15/4/NAC Q2</b>  To investigate with property services: area around Tesco's continues to be untidy. There is a large, uncovered, wire cage style litter bin, and rubbish gets blown about.</p>	<p>Councillor Price</p>	<p>Property Services are in the process of renewing the lease to Tesco and as part of this they will be leased an additional area at the rear of the shops where their cages are and will be erecting a simple store with flat roof (subject to landlord's approval of the design and planning approval). Their cages will be installed in the area and this should be tidier and eliminate blown rubbish. The rear access road is just for Tesco and the takeaway for deliveries but not, longer term parking. The tenants are responsible to ensure the access is not blocked and control rubbish etc. We will pick up these issues with them.</p> <p><b>16 June 2015</b>  Retrospective planning application on-going.</p> <p><b>Update 10<sup>th</sup> September Councillor</b></p>

		<p><b>Price</b> Councillor Price stated that work to improve was underway. He would push to have the double yellow lines in the area reinstated.</p> <p><b>Update 31 March Councillor Price</b> The area had been re-surfaced recently and was waiting to hear when lines would be re-instated. There had been no complaints about rubbish and wanted to retain until the lines had been re-instated.</p> <p><b>Update 15 December 2016 Cllr Price</b> Retain on action sheet until the lines had been re-instated.</p>
<p><b>15/17/NAC</b> Sharing 'Open Data' to assist with the setting of Area Committee Police Priorities</p>	<p>Councillor Manning and Councillor Todd-Jones</p>	<p><b>Councillor Manning</b> has agreed to take this forward and will be arranging a follow up meeting.</p> <p><b>Update Sept</b> This will be discussed at the next meeting when the Police are present.</p> <p><b>Update 15 December 2016 Cllr Manning</b> No action to date. Retain on action sheet for the present.</p>
<p><b>16/04/NAC Q5</b> Chesterton Recreation Ground toilets often locked: why?</p>	<p>Councillor Manning undertook to raise with Councillor Johnson</p>	<p><b>Update 15 December 2016 Cllr Manning</b> Gent's toilets are generally open, but the ladies are not. Cllr Manning to investigate on behalf of Mr Bond / Chesterton Eagles Football Club. Retain on action sheet for the present.</p>
<p><b>16/19/NAC</b> Meadows Community Centre</p>	<p>Jackie Hanson to have dialogue with Histon and Impington Parish Council with regards to</p>	<p><b>Update 9 June</b> Cllr Todd-Jones undertook to investigate further.</p> <p><b>Update 15 December 2016 Cllr Todd-Jones</b></p>

	Meadows Community Centre.	<p>Undertook to investigate further as no information available to date.</p> <p><b>Update 22 June 2017 Cllr Todd-Jones</b></p> <p>Discussions with Jackie Hanson had been undertaken but she had no specific comments to make at this time. This is likely to be because the response may be subject to the outcome of the Community Center Review. Retain on action sheet for the present.</p>
<b>16/43/NAC Q1</b> Milton Road pavement and road surface in need of repair.	Ward Cllrs (City and County) to action together	<p><b>Update 15 December 2016 Cllr Scutt</b></p> <p>City and County Councillors are working together with Milton Road Local Liaison Forum to address issues. There is funding available from the City Deal to make improvements. Retain on action sheet for the present.</p> <p><b>Update 22 June 2017 Cllr Scutt</b></p> <p>White painted circles had been seen around the areas of damage so although specific confirmation had not been received, it looked like work was being initiated. A full report would be sought. Retain on action sheet for the present.</p>
<b>16/43/NAC Q5</b> Pavements to Arbury Road in poor state of repair. Raise as priority.	Cllr Scutt and Cllr Onasanya	<p>Contact cycle team about this matter</p> <p><b>Update 15 December 2016 Cllr Scutt</b></p> <p>County Officers looked at Arbury Road pavement; it is not in a state where the County Council can justify making repairs due to budget restrictions. Cllr Scutt to look at alternative funding sources to undertake work. Retain on action sheet for the present.</p>

		<p><b>Update 22 June 2017 Cllr Scutt</b> County Council are still not able to undertake repairs because the degree of damage does not meet the threshold.</p> <p><b>Update 23 June 2017 Cllr Scutt</b> The works for Phase 2 of the Arbury Road cycleway scheme (between St Albans Road and North Cambridge Academy), the footways will include improving/resurfacing the footways. In the substandard stretch next to Arbury Court, the footway will be fully segregated from the cycleway by a kerb. Improving the footways is very much part of the cycleway scheme.</p>
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Councillor Todd-Jones to liaise with Ambulance Service to ensure Emergency Services have a comprehensive list of defibrillators stored in community buildings across the city.</p>	Cllr Todd-Jones	<p>Committee Manager note: Cllr Gillespie is following this up for West Area</p> <p><b>Update 22 June 2017 Cllr Todd-Jones</b> A cross party group (Involving Cllr's Todd-Jones, Gillespie, McPherson and Moore) had plans to organise a formal meeting with Officers to take the issue forward. The meeting had been delayed because of the recent elections.</p>
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Ward Councillors to liaise with Mr Bond regarding replacement of damaged middle bollard on St Andrew's Rec</p>		<p><b>Update 22 June 2017</b> No feedback at present, the delay had been caused by recent elections. More information will be provided during the next meeting.</p>



cycle path		
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Scutt to check lighting levels in the Hawks/Campkin Road area in response to residents' concerns (raised by Mrs Harris)</p>	Cllr Scutt	<p><b>Update 22 June 2017 Cllr Scutt</b> There had been communication with the team however it had proved difficult to gauge lighting levels during the summer months. An updated report will follow in the next meeting.</p> <p><b>Update 23 June 2017 Cllr Scutt</b> The lighting on Hawkins Road/ Campkin Road had been reviewed, the street lighting on both roads was replaced recently as part of the street lighting replacement project. The lighting on both roads was replaced as a one for one replacement scheme to provide lighting levels equivalent to the existing lighting that was removed with the added benefit of the new lights using lanterns that provide a white light. The maintenance records for both roads had been checked and confirmed that there was no other outstanding fault reports for lights not working for either Campkin or Hawkins Road. The system does show that two street lights are programmed to be replaced in Hawkins Road but the lights are still fully operational and the replacement works are programmed to be completed by the 30th June.</p>
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Todd-Jones to follow up with John Parrott about lack of light concerns in the Borrowdale bus shelter (raised by Ms Rundblad).</p>	Cllr Todd-Jones	<p><b>Update 2 March 2017 Cllr Manning</b> There has been some liaison between city and county contacts. It has been confirmed this is a City Council responsibility, officers will follow this up. As will Cllr Manning</p> <p><b>Update 22 June 2017 Cllr Todd-Jones</b> Alternative lighting suggestions (e.g. luminated advertising signage) had</p>

		been received from Ms Rundbald and will be put forward along with other suggestions in continued communication with John Parrott. We await a formal response.
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Todd-Jones to follow up with Andrew Preston regarding Fen Road work progress query raised by Mr Taylor.</p> <p>Cllr Manning to attend Local Highways Improvement Panel in January 2017 and will pass on Mr Taylor's comments eg lack of publically available information.</p>	<p>Cllr Todd-Jones</p> <p>Cllr Manning</p>	<p><b>Update 22 June 2017 Cllr Todd-Jones</b></p> <p>Discussion had been undertaken and all elements of the Fen Road scheme should now be in place. Confirmation of this will be explored with Cllr Manning and reported back.</p>
<p><b>16/50/NAC</b> <u>Police and Safer Neighbourhoods</u></p> <p>Sgt Misik to clarify reasons for increase in cycle thefts in West Chesterton.</p>	<p>Lynda Kilkelly</p>	<p><b>Update 22/12/16: Sgt Misik</b> has emailed Cllr Sargeant: Had a look through the crime figure for the last 6 months to look for a pattern in the cycle thefts. There are two main areas which have had above average levels of theft of bike and these were Manhattan drive and the various Uni Boat houses. These two locations account for around 15% of the theft of cycles for the ward.</p> <p>Neither of these two locations are that</p>

		<p>surprising as there is increased number of cycles in the area.</p> <p><b>22 June 2017 Update from Sgt Misik</b> Confirmed cycle theft had increased in areas with high volumes of unattended cycles but this was to be expected. No particular pattern of theft had been occurring.</p>
<p><b>16/50/NAC</b> <u>Police and Safer Neighbourhoods</u></p> <p>Anti-social behavior team to follow up with Police regarding installation of mobile speed camera in Ashfield Road.</p>	<p>Lynda Kilkelly</p> <p>Louise Walbank</p>	<p><b>Update Louise Walbank</b> Discussion with Sgt Misik had been undertaken. The installation of a mobile speed camera was not felt appropriate at this time. The situation did not meet the threshold.</p>
<p><b>16/50/NAC</b> <u>Police and Safer Neighbourhoods</u></p> <p>Cllr Todd-Jones to follow up with Police Mr Taylor's request for breakdown of assault figures in police area committee report as they committed to do for West Area.</p>	<p>Cllr Todd-Jones</p> <p>Lynda Kilkelly</p>	<p>Sgt Misik suggested at WCAC that the new format would be rolled out to all area committees.</p> <p><b>Update 22 December 16:</b> Sgt Misik has spoken with the Chief Inspector around the breakdown of the assault data that was discussed at the area committee and as I expected he said the it is intention to review the data provided to all the committees and he hopes to be able to split the assault data into assaults with injury and those without.</p>
<p><b>16/50/NAC</b> <u>Police and Safer Neighbourhoods</u></p> <p>Cllr O'Reilly to liaise with Police on a more user-</p>	<p>Cllr O'Reilly</p> <p>Lynda Kilkelly</p>	<p><b>Update Louise Walbank</b> The Community Cohesion officer was in contact with the Police Hate Crime Tactical Group and attended a monthly meeting with Dean Wiffin from Police HQ. He would raise the issue at the next meeting and update the Area</p>

<p>friendly method of reporting online hate crime.</p>		<p>Committee on any further improvements.  Online Hate Crime could be reported directly at a police station or on online through the True Vision website. The website was used nationally and was dedicated to reporting all types of hate crime. The site had gone through improvements and was much more customer friendly than when it was first launched. Once an online report was made, the nearest constabulary would be notified of the complaint and a local police person would follow up the report.</p>
<p><b>16/50/NAC</b>  <u>Police and Safer Neighbourhoods</u></p> <p>Cllr Todd-Jones to follow up with Police and residents' regarding drug dealing in the Bermuda Flats area.</p>	<p>Cllr Todd-Jones  Lynda Kilkelly</p>	<p><b>Update Louise Walbank</b>  Discussed this with Sgt Misik and offered to do a letter drop in the area or a talk to residents. Sgt Misik however said that the police would do some plain clothes work in the area so was decided to leave the police to do this work and Cllr Todd-Jones was updated</p> <p><b>Update 22 June 2017 Cllr Todd-Jones</b>  Planning to arrange a meeting with the police, City Council officers, Citi Homes North and the Community Safety Team to discuss the issue further. Report to follow.</p>
<p><b>16/52/NAC</b>  <u>Environmental Report</u></p> <p>Wendy Young to liaise with owner of recycling shelf in Aylestone Road regarding appropriate</p>	<p>Wendy Young</p>	<p><b>Update 21 June 2017 Wendy Young:</b>  Officers had been undertaking work in this area to monitor the situation, plans were in place for the upcoming period to look at what suitable signage was available and make arrangements to follow up with the owner of the recycling area (update provided in Environmental Report for December 2016 to February 2017).</p>

<p>signage to advertise the 'recycling' shelf.</p>		
<p><b>16/52/NAC Environmental Report</b></p> <p>Wendy Young to provide details of follow up action taken after multiple needles dumped in Kings Hedges.</p>	<p>Wendy Young</p>	<p><b>Update 21 June 2017 Wendy Young:</b> In response to the last report, when 38 needles were removed from Kings Hedges, officers were asked to provide an update on what happened when large volumes of needles were found. In the particular case reported, 38 needles were removed from a garden at Campkin Road by a city ranger, which was as part of the proactive work of the ranger and was not a response from residents' enquiries. All data on needles removed by the Streets and Open Spaces Operations teams was reported to the County Council Drug and Alcohol Awareness team. The Drug and Alcohol Awareness team work closely with service users for encouraging appropriate disposal. They also work with doctor surgeries and pharmacies for ensuring adequate provision for disposal are available. In addition to this they also look at trends in data and hotspots to see if it was caused by certain users and if they could put provisions in place for needle disposal shoots (like public toilets). (update provided in Environmental Report for December 2016 to February 2017).</p> <p><b>Update 14 Sept 2017 Wendy Young</b></p> <p>No further update to be provided, can be marked as completed.</p>
<p><b>16/52/NAC Environmental Report</b></p>	<p>Wendy Young</p>	<p><b>Update 21 June 2017 Wendy Young</b> Area added to the enforcement officers patrol areas for East Chesterton. Full update to be provided</p>

<p>Enforcement patrols to tackle fly tipping to be undertaken in Maitland Avenue/ Mortlock Road area as per P39 of the Officer's report.</p>		<p>in Environmental Report due at North area on 14th September 2017.</p> <p><b>Update 14 Sept 2017 Wendy Young</b> Included in the report – can be removed as action point.</p>
<p><b>16/52/NAC</b> <u>Environmental Report</u></p> <p>Wendy Young to show Cllr Manning copy of Officer advice for bin locations on Millennium bridge.</p>	<p>Wendy Young</p>	<p>Sent to Cllr Manning 22 Dec 2016</p> <p><b>Update 21 June 2017 Wendy Young</b> Liaison between County and City continues. Suitable bin design had been sourced and requires specialist fittings for bridge railings. Work ongoing, expected to be installed over summer months.</p> <p><b>Update 14 Sept 2017 Wendy Young</b> New bin now installed – action completed.</p>
<p><b>17/17/NAC</b> <u>Open Forum</u></p> <p>Cllr Todd-Jones to liaise with Mayfield School and Highways Officers about submitting an LHI bid for double yellow lines on Carisbrooke Road in response to the questions raised by Ms Rundblad HRARA.</p>	<p>Cllr Todd-Jones</p>	
<p><b>17/17/NAC</b> <u>Open Forum</u> Democratic</p>		

<p>Services Manager to clarify implications of boundary changes on the Area Committee decision process.</p>	<p>Democratic Services Manager-September NAC</p>	
<p><b>17/17/NAC</b> <u>Open Forum</u> Cllr Scutt to report back after the next County Highways Committee meeting regarding whether the second half of French's Road will be repaired. (Raised by Kay)</p>	<p>Cllr Scutt</p>	
<p><b>17/17/NAC</b> <u>Open Forum</u> Cllr Meschini to look into the possibility of applying for a HI Bid to ban parking on Milton Road. (Raised by Ms Taylor)</p>	<p>Cllr Meschini</p>	
<p><b>17/17/NAC</b> <u>Open Forum</u> Cllr Sarris to liaise with Executive Cllr Rosy Moore to establish whether a risk assessment had been undertaken on the public health impact of</p>	<p>Cllr Sarris</p>	

waste disposal in hot weather.		
<b>17/17/NAC</b> <u>Open Forum</u> Cllr Scutt to raise the concern from Cab Davidson about the replanting of the hedge and border on Arbury Road with City Deal.	Cllr Scutt	



# Environmental Report



## Cambridge North Area February to July 2017

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# 1. Introduction

This report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the North Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous year, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following period. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

## 2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming period to help shape the activity to be undertaken within the public realm. Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following period to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

### Recommendations

The following are suggestions for members on what action could be considered for priority within the North Area for the upcoming period commencing September 2017 onwards.

#### Continuing priorities\*

Number	Priority details
1	Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way area (including Augustus Close, Hercules Close, Neptune Close and Apollo Way), Arbury Court, Hazelwood/Molewood Close area, Church Street recycling centre, <i>Crathern Way / Cameron Way, Cockerell Road, Dundee Close and Sackville / Aragon Close recycling areas</i>
2	Patrols to address dog fouling on <i>Chesterton Recreation Ground and Molewood / Hazelwood Close area</i> including early mornings, evenings and weekends

#### New priorities

Number	Priority details
3	Enforcement patrols to tackle abandoned vehicles across the East Chesterton ward
4	Enforcement patrols to deal with illegal camping at Logan's Meadows

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

### Community intelligence questions

1. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)

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\* Amendments to continuing priorities are shown in italics

2. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
3. Where and when the dog warden service should patrol in order to target dog fouling?

### **3. Routine activity**

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

## 4. Specific issues and actions

The following specific issues were identified for targeted action in the previous period. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

<b>Priority 1</b>	<b>Enforcement patrols to tackle fly tipping on communal archways and green areas at Minerva Way area (including Augustus Close, Hercules Close, Neptune Close and Apollo Way), Arbury Court, Nicholson Way area (including Albemarle Way, Hanson Court and Walker Court) Hazelwood/Molewood Close area, Church Street recycling centre and Edgecombe/ Cadwin field area and Maitland / Mortlock area.</b>
Action Taken	<ul style="list-style-type: none"> <li>• At Minerva Way the area under arch by flats 159-161 a persistent problem, mainly fly tips of household and electrical items. Enforcement action was taken against suspects in March and there are a number of pending prosecutions. Area inspected at least once a week</li> <li>• At Arbury Court at least once a week the recycling point has been inspected. Majority of inspections found fly tips where no evidence. Persistent problems with bike tyres being dumped.</li> <li>• At the Nicholson Way area inspections were carried out approximately once a week in the area, including litter patrols along Nicholson Way. No issues found were found, and a few fly tips at Albemarle Way were found and enforcement action is being taken against a large quantity of dumped cardboard.</li> <li>• At Hazelwood and Molewood Close, inspections were carried out approximately twice a week although since the removal of recycling sites there has been a reduction in the amount of waste dumped.</li> <li>• At Edgecombe / Cadwin Field area inspections were carried out approximately once a week. Few issues were found, and one large fly tip was investigated and one prosecution is pending.</li> <li>• At Maitland / Mortlock area, during the period there was two incidents of fly tipping in garage block, and one incident of criminal damage dealt with by the police. No evidence was found on the people responsible for the fly tipping.</li> <li>• At Church Street recycling centre waste continues to be dumped, and the centre is inspected at least twice a week and officers recommend this is a priority area still.</li> </ul>
Current Situation:	Ongoing
<b>Priority 2</b>	<b>Patrols to address dog fouling on Perse Way area including early mornings, evenings and weekends</b>
Action Taken	Twenty one patrols lasting just over 21 hours were conducted by the dog wardens and enforcement team during the period; during this time no individuals were witnessed failing to clear up after their dog on the priority areas. Educational advice was provided to dog walkers and individuals that the dog wardens came across on their patrols. Officers have recommended that new areas of priority should be selected and have recommended the Chesterton Recreation Ground and Hazelwood / Molewood Close areas for the upcoming period. .
Current Situation:	Completed

<b>Priority 3</b>	<b>Enforcement patrols to tackle littering outside shops on Chesterton High Street</b>
Action Taken	Officers conducted between 16 to 17 hours of patrols in the area, numerous people were spoken to and pocket ashtrays handed out, but no fixed penalty notices were issued.
Current Situation:	Completed

**Other issues:**

<b>Issue</b>	<b>Litter bin on Millennium bridge</b>
Action Taken	A litter bin has been positioned on the bridge by one of the seating areas.
Current Situation:	Completed

## 5. Environmental Data

### Private Realm [North Area]

Period	Activity	Investigations	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Feb 2017 to July 2017	Pest Control	128	N/A	N/A	N/A
Feb 2017 to July 2017	Noise Complaints	131	†	2	0
Feb 2017 to July 2017	Refuse/ Waste Complaints	14	†	0	0
Feb 2017 to July 2017	Other public health complaints‡	10	†	0	0
Feb 2017 to July 2017	Private Sector housing standards	55	†	2	0

Data is from the period 15<sup>th</sup> February to 14<sup>th</sup> July.

† All complaints will generally have at least one such action

‡ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

## Public Realm Data

### Public Realm Enforcement [North Area]

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Feb 2016 to July 2016	Abandoned vehicles	94	N/A	N/A	10	0	1
Feb 2017 to July 2017		80			0	0	0
Feb 2016 to July 2016	Nuisance vehicles <sup>§</sup>	0	0	N/A	0	0	0
Feb 2017 to July 2017		0	0		0	0	0
Feb 2016 to July 2016	Derelict cycles	42	N/A	N/A	N/A	N/A	N/A
Feb 2017 to July 2017		34					
Feb 2016 to July 2016	Domestic waste	73	15	0	6	0	5
Feb 2017 to July 2017		111	3	0	5	0	2
Feb 2016 to July 2016	Trade waste	7	3	0	1	0	0
Feb 2017 to July 2017		3	3	0	0	0	0
Feb 2016 to July 2016	Litter	15	0	0	8	0	0
Feb 2017 to July 2017		2	0	0	2	0	0
Feb 2016 to July 2016	Illegal camping	7	N/A	5	N/A	0	0
Feb 2017 to July 2017		8		4		0	0
Feb 2016 to July 2016	Illegal advertising	6	3	N/A	0	0	0
Feb 2017 to July 2017		1	1		0	0	0

<sup>§</sup> Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway



## Summary of public realm enforcement data

- Of the 80 abandoned vehicles the majority were removed by their owners or claimed within the 7 day notice period. Five abandoned vehicles were seized from Roland Close, Mortlock Avenue, Church Street, Izzak Walton Way and Crathern Way, of these four vehicles were destroyed when they were not claimed.
- Thirty four derelict cycles were removed from across all four wards. The number of cycles removed as abandoned in the North area usually varies between 30 to 50 biannually.
- There were 111 domestic waste investigations conducted in the area, the majority of which was waste littered and fly tipped at recycling centres, bin stores and communal land across the area. Of the investigations conducted there was two community protection warning letters, five fixed penalties were issued, two for littering and three for fly tipping. Fifty six investigations resulted in untraceable suspects and there are currently thirteen ongoing cases awaiting further action.
- There were three cases of trade waste investigated in the North area; in all three cases a written warning was issued.
- There were two cases of litter investigated in the North area and two fixed penalties were issued for littering on Elizabeth Way and Arbury Court, both fixed penalty notices have been paid.
- There was one case of illegal advertising, which was a banner located at Milton Road. The banner was subsequently removed by the council and claimed by the owner.
- There were eight cases of illegal camping investigated at Logan's Way. Four camps were served with a notice and none were removed by the owner within the 24 hour notice period, and was therefore impounded by the council.

## Dog Warden Service [North Area]

### Stray dogs

Period	Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Feb 2016 to July 2016	Stray dogs	16	5	0	11	0	Five other stray dog call was received, but the dogs were collected by their owners before the dog warden attended
Feb 2017 to July 2017		20	7	1	11	1	Eight other stray dog calls were received, but the dogs were collected by their owner before the dog warden attended

### Dog Control Orders

Period	Activity	Investigations	Written Warnings	Statutory Notices	Fixed Penalty Notices	Simple Cautions	Legal Proceedings
Feb 2016 to July 2016	Dog control orders: Fouling	14	1	0	4	0	0
Feb 2017 to July 2017		10	3	0	0	0	0
Feb 2016 to July 2016	Dog control orders: Exclusion	0	0	0	0	0	0
Feb 2017 to July 2017		0	0	0	0	0	0
Feb 2016 to July 2016	Dog control orders: Leads	0	0	0	0	0	0
Feb 2017 to July 2017		0	0	0	0	0	0
Feb 2016 to July 2016	Other dog complaints**	5	0	0	0	0	0
Feb 2017 to July 2017		15	3	0	0	0	0

\*\* Includes issues such as barking, welfare, signage requests and educational advice as well as joint working with Environmental Health, RSPCA and Housing Associations'

## Operations cleansing data by ward [North Area]

Period	Activity	Total number of incidents	Ward			
			Arbury	East Chesterton	Kings Hedges	West Chesterton
Feb 2016 to July 2016	Fly tipping	430	96	53	254	27
Feb 2017 to July 2017		274	85	43	130	16
Feb 2016 to July 2016	Offensive graffiti <sup>††</sup>	9	5	2	1	1
Feb 2017 to July 2017		6	2	0	3	1
Feb 2016 to July 2016	Detrimental graffiti <sup>‡‡</sup>	67	18	17	20	12
Feb 2017 to July 2017		32	9	10	7	6
Feb 2016 to July 2016	Needles	86 needles	1 needle	7 needles (1 instance)	20 needles (1 instance)	58 needles (3 instances)
Feb 2017 to July 2017		1168 needles	68 needles (4 instances)	81 needles (8 instances)	1005 needles (3 instances)	14 needles (4 instances)
Feb 2016 to July 2016	Shopping trolleys	24	4	11	0	9
Feb 2017 to July 2017		31	9	15	1	6

<sup>††</sup> Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

<sup>‡‡</sup> Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

## Summary of operations cleansing data:

- Of the 85 reports for fly tip in the Arbury ward, the majority of waste was fly tipped in and around communal areas and recycling areas of the estates. Nine fly tips each came from Albemarle Way and Molewood Close and six fly tips each came from Cockerell Road and Hazelwood Close; no other particular trends with types of fly tipped material were identified in this period.
- In East Chesterton, there were repeat incidents at Church Street area, Dundee Close, Logan's Way, and Scotland Road and no other trends for fly tipping in this ward were identified.
- In Kings Hedges the majority of waste was fly tipped in and around communal areas and recycling areas of the estates. Eleven fly tips were found from Cadwin Field / Edgecombe recycling areas, ten from Sackville Close, 9 each from Arbury Court recycling centre and Campkin Road and eight from Minerva Way. Enforcement and ranger patrols have been increased due to a number of these areas being priority areas to address the problems of fly tipping.
- Of the 16 fly tips removed from West Chesterton. No patterns of repeat offences have been identified.
- Offensive symbols and writing were removed from the side of a house in Stretten Avenue in June, swear words were removed from the church wall in Mansel Way in June, offensive pictures and writing were removed from a communication box on Somervell Court in Kings Hedges in July. Offensive symbols were removed from a wall at Atkins Close in June, offensive language was removed from the skate ramp on Nuns Way in June and offensive writing was removed from a wall in Bateson Road in July.
- Detrimental graffiti reduced across all four wards across the period. The majority of graffiti removed was general tagging for which there were no patterns or trends.
- In Arbury there were four incidents of needles, in Carlyle Road single needles were removed on two different occasions, and sixty six needles were removed from Frenches Road in July over two dates. At Church Street 40 needles were removed from the drains at the public toilet, at Discovery Way one needle was removed, at Franks Lane one needle was removed, on Green End Road one needle was removed from a telephone box, on Longworth Avenue one needle was removed from a bin area, at Primary Court one needle was removed from the garden of a property, on St Andrews Street there were two instances of needles removal, four needles were cleared in June and thirty two in March from the churchyard. In Kings Hedges there were three instances of needles, four needles were removed from Nicholson Way, one needle removed from Arbury Court, and an estimated 1000 needles were removed from the garden in Kendal Way in May. In West Chesterton there was one needle removed from Belvoir Road in August and two in July, ten needles were removed from Cutter Ferry Path and one needle was removed from Chestnut Grove.
- The number of trolleys impounded by Streets and Open Spaces was 12.

## Waste and Recycling Data [City wide]

This section includes information about the Waste Policy team's area of responsibility. The team has an Operational Plan that covers the work for the year. This work is generally not area based but it is useful to residents and provides statistics to demonstrate activity and continuous improvement in areas of sustainable waste management.

Activity	Q1 Apr-Jun	Q2 Jul to Sept	Q3 Oct to Dec	Q4 Jan to Mar	Year End Total
Recycling rate – dry recycling 2016/17	21.4%	22.6%	TBC (Performance figures pending verification)	TBC (Performance figures pending verification)	TBC (Performance figures pending verification)
Recycling rate – dry recycling 2015/16	21.4%	21%			
Recycling rate – composting 2016/17	33%	32.3%			
Recycling rate – composting 2015/16	23.8%	22.3%			
Amount collected for disposal 2016/17	54.4%	54.9%			
Amount collected for disposal 2015/16	54.8%	56.7%			
No of press releases issued	3	4	2	2	11
No of 2 <sup>nd</sup> blue bins delivered	161	220	97	131	439
No of 2 <sup>nd</sup> Green bins delivered	46	51	NA	33	NA
Number of 3 <sup>rd</sup> and 4 <sup>th</sup> green bins registered	3	1	83	3	89
No. of bins changed from standard to small	30	4	3	2	39
No of events attended	12	8	6	3	29
No of people spoken to	730	352	100	160	1342
No of Kitchen Caddies given out at events <sup>§§</sup>	460	288	176	156	1080
No of recycling champions (RC) at events	8	8	13	5	34
No of new RC recruited	2	0	2	2	6

<sup>§§</sup> Excludes caddies given out via council receptions

Amount of rubbish/recycling collected at events (tonnes)	Total 36.96 tonnes 27.76 T rubbish 9.2 T recycled	Total 9.72 tonnes Rubbish:8.1 Recycled:1.62	TBC	Total 14 tonnes	TBC
Amount of goods (clothes, books etc.) collected via the British Heart Foundation and college campaign.	N/A	N/A	80 tonnes	NA	80 tonnes
No of community/school visits to AmeyCespa	11	13	17	NA	41

### Summary of Waste and Recycling Data

Total recycling rate for Q1 is 54.4%; this is combined data for the shared waste service with South Cambs.

#### April- June events attended

Morley Memorial Primary School talk  
 Blackthorn Close door knocking  
 EAT Cambridge  
 Thorpe Way community day  
 Colville Road Primary School recycling stall  
 Sn Bedes Community day  
 Whitehill Road community day  
 Arbury Carnival  
 Spinney School Cherry Hinton recycling stall  
 Chesterton Festival  
 Chesterton Community Day  
 Ekin Road community day

Total Recycling rate for Q2 is 54.9% for the shared waste service.

#### Events attended are:

Hanover Community Day  
 Milton Country Park parklife  
 Kingsway Community day  
 Cambridge Folk Festival  
 Queen Edith Community day  
 Trumpington, Gilpin Place door knocking

Fulbourn Talk to the Women's Group  
Community action day at The Ship Pub

Total recycling rate for Q3 is not set yet pending end of year verification.

Events attended are:

Cherry Hinton Hall Friends of Cherry Hinton Hall CAD

Ditton Fields CAD

Newnham College Time Credit talk

Amey Waste Management Park Tour

Wesley Methodist Church Cambridge Carbon Footprint Circular Cambridge Event

Mitcham's and Merrier Christmas Market

Total recycling rate for Q4 is not set yet pending end of year verifications

Events attended are:

Milton Road library talk

Milton School Caddy Handout

ARU Accommodation Fair

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## 6. Environmental Community and Proactive Works: Previous

Streets and Open Spaces place a high level of emphasis on community engagement and involvement with local residents and community groups.

This section reports on the community and Streets and Open Spaces (SOS) volunteer works, Community Payback work as well as proactive works undertaken in the previous period:

### **Community and volunteer works:**

- The SOS Volunteers completed a summer afternoon group litter pick on Kings Hedges Recreation Ground. There are an increasing number of volunteers reporting issues for action around the North of the city on a weekly basis.
- We attended summer events at the Arbury Carnival and Chesterton Festival; educating the public regarding the public's responsibilities /recruiting new volunteers/offering advice on grounds maintenance, street cleansing and community works.

### **Community Payback works:**

- 26 jobs were completed with the help of teams and individual placements. Some of these works included:
  - Cleared/cut back six overgrown resident's gardens who have long term illness, disabilities or are elderly;
  - Cut back overgrown hedges and bushes at the Arbury Community Centre;
  - Cut back overhanging greenery protruding over pavements and pedestrian walkways/edging/weeding/clean-up of communal areas;
  - Removed fencing /cleared fly tips/cleaned areas from recycling areas;
  - Regular litter picks carried out of the guided busway route and the Downhams Lane to Hawkins Road footpath

### **Proactive works:**

- Hawkins Road/Kingsway Flats took part in Community Clean-up Days

### **Upcoming works:**

- Kings Hedges Community Clean-up Day
- On-going regular litter picks/cutbacks: Downhams Lane to Hawkins Road footpath/Guided busway/Northfield Avenue Underpass
- Referrals and nominations for resident's garden work scheduled with the help of Community Payback



## 7. Environmental Volunteers

### Time Credits:

You can earn Time Credits for your time as an inspector. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive

### Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated council officer and our Open Spaces team you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

And many more! As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community

To find out more contact Rina Dunning on [caterina.dunning@cambridge.gov.uk](mailto:caterina.dunning@cambridge.gov.uk) or 01223 458084.

### Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. Cambridge City Council and South Cambridge District Council are looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

For more information about how to become a recycling champion please contact the Recycling Coordinator Birgitta Laurent at [birgitta.laurent@cambridge.gov.uk](mailto:birgitta.laurent@cambridge.gov.uk) or telephone 01223 458 240.

## 8. Key contacts

### Officers

Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	<a href="mailto:yvonne.odonnell@cambridge.gov.uk">yvonne.odonnell@cambridge.gov.uk</a>
Senior Operations Manager	Don Blair	01223 458575	<a href="mailto:Don.blair@cambridge.gov.uk">Don.blair@cambridge.gov.uk</a>
Operations Manager (Grounds Maintenance)	Paul Jones	01223 458215	<a href="mailto:Paul.Jones@cambridge.gov.uk">Paul.Jones@cambridge.gov.uk</a>
Operations Manager (Community Engagement and Enforcement)	Wendy Young	01223 458578	<a href="mailto:Wendy.young@cambridge.gov.uk">Wendy.young@cambridge.gov.uk</a>
North Area Ranger: Joe Obe	City Rangers	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Public Realm Enforcement (Arbury and Kings Hedges)	Lisa Lowndes	01223 458062	<a href="mailto:streetenforcement@cambridge.gov.uk">streetenforcement@cambridge.gov.uk</a>
Public Realm Enforcement (East and West Chesterton)	Jamie Lambert	01223 457845	
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>
Volunteer opportunities (Streets, Parks and Open Spaces)	Rina Dunning	01223 458084	<a href="mailto:Caterina.dunning@cambridge.gov.uk">Caterina.dunning@cambridge.gov.uk</a>
Recycling Co-ordinator	Birgitta Laurent	01223 458240	<a href="mailto:birgitta.laurent@cambride.gov.uk">birgitta.laurent@cambride.gov.uk</a>
Out of Hours	Emergency calls	0300 3038389	N/A

## Issues

Area	Contact	Telephone Number	Email
Dog fouling Litter Fly tipping (public land) Graffiti Needles Abandoned, untaxed and nuisance vehicles Illegal camping Bulky waste collections New blue, green and black bins Replacement blue, green and black bins Repairs to blue, black and green bins	Customer Service Centre	01223 458282	<a href="mailto:wasteandstreets@cambridge.gov.uk">wasteandstreets@cambridge.gov.uk</a>
Abandoned bicycles	Customer Service Centre	01223 458282	<a href="mailto:cityrangers@cambridge.gov.uk">cityrangers@cambridge.gov.uk</a>
Pest Control	Refuse and Environment	01223 457900	<a href="mailto:env.health@cambridge.gov.uk">env.health@cambridge.gov.uk</a>
Noise			
Stray and lost dogs	Customer Service Centre	01223 457900	<a href="mailto:dogwarden@cambridge.gov.uk">dogwarden@cambridge.gov.uk</a>

## 9. Resources

The following are suggestions that members of the North Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Remaining bins stocks for the city have been reallocated across all wards to ensure that bins are installed where required.

### Recycling and general street litter bins

A small quantity of recycling and general street litter bins is available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	9	1
East Chesterton	13	1
Kings Hedges	11	3
West Chesterton	6	3

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
West Chesterton	Bateson Road (near to school)	December 2014	
West Chesterton	De Freville Avenue (Chesterton Road bus stop)	December 2014	
West Chesterton	Chesterton Road (near Old Spring)	December 2014	
West Chesterton	Gilbert Road (junction with Milton Road)	March 2015	
West Chesterton	Milton Road (bus stop by Downhams Lane)	December 2015	
West Chesterton	Chesterton Road	December 2015	
Kings Hedges	Kendal Way	December 2014	
Kings Hedges	St Kilda's Avenue (near new bench)	December 2014	
Kings Hedges	Kings Hedges Road (bus stop near Woodhouse Way)	July 2015	
Kings Hedges	Kings Hedges Recreation Ground (by learner pool)	October 2015	
Kings Hedges	Kings Hedges Recreation Ground (near to Woburn Close)	October 2015	
Kings Hedges	Hanson Court	September 2015	2 sets of bins
Kings Hedges	Kings Hedges Road (near to Buchan Street shops)	September 2015	
Kings Hedges	Markham Close (junction of Lavender Road)	September 2015	
Kings Hedges	Hawkins Road (Atkins Road end)	September 2015	
Kings Hedges	Campkin Road (near to bus stop by community centre)	September 2015	
Arbury	Frenches Road (near school cut through to Harvey Goodwin Avenue)	December 2014	
Arbury	Roseford Road (at Perse Way	December 2014	

	junction)		
Arbury	Acton Road (at Perse Way junction)	December 2014	
Arbury	Chesterton Lane (near to Clare Colony)	June 2015	
Arbury	Carlton Way (junction with Hall Farm Road)	June 2015	
Arbury	Chesterton Lane (outside Cripps Court)	August 2015	
Arbury	Verulam Way (through to Aylesborough Close)	September 2015	
Arbury	Alex Wood Road	January 2017	
Arbury	Roland Close	December 2016	
East Chesterton	Hailing Way	March 2015	
East Chesterton	Evergreens (at the end of the road)	December 2014	
East Chesterton	Echo House	December 2014	
East Chesterton	Kinross Road	December 2014	2 sets of bins
East Chesterton	Edinburgh Road	December 2014	
East Chesterton	Green End Road (near Grumpys)	March 2015	2 sets of bins
East Chesterton	Green End Road (between Sherbourne Close and Co-op)	December 2014	
East Chesterton	Cowley Road (near bridge)	July 2015	
East Chesterton	Sherbourne Close	February 2015	
East Chesterton	Laxton Way (near to school entrance)	December 2016	
East Chesterton	High Street (Water corner next to bus stop)	December 2016	

#### Dog bin provision

A number of dog bins are available for each ward, as follows:

Ward	Bins used	Bins available for installation
Arbury	5	0
East Chesterton	3	2
Kings Hedges	4	1
West Chesterton	0	1

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Installed bin sites:

Ward	Location	Installation Date	Comments
Kings Hedges	Campkin Road (Hawkins Road green area)	December 2014	
Kings Hedges	Buchan Street (Callander Close area)	March 2016	
Kings Hedges	Larkin Close	March 2016	
Kings Hedges	Augustus Close	August 2016	
East Chesterton	Pyes Pitch	May 2015	
East Chesterton	Union Lane (junction with Milton Road)	December 2014	
East Chesterton	Logan's Meadow	December 2014	
Arbury	Bateson Road (near green	September 2015	

	space)		
Arbury	Perse Way (footpath through to Ferrars Way)	September 2015	
Arbury	Perse Way (footpath through to Cockerell Road)	September 2015	
Arbury	Hall Farm Road	September 2015	
Arbury	Fortescue Road	February 2017	

Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

Dog fouling signs

Small quantities of 'no dog fouling' signs are available for each ward, as follows:

Ward	Signs used	Signs available for installation
Arbury	0	13
East Chesterton	2	11
Kings Hedges	1	12
West Chesterton	0	13





## 10. Appendices

Before and after photos of cut back of overgrown vegetation at Kendal Way (Completed by city rangers August 2017)

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**Before and after photos of cut back of overgrown vegetation at Cam Causeway (Completed by city rangers)**



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